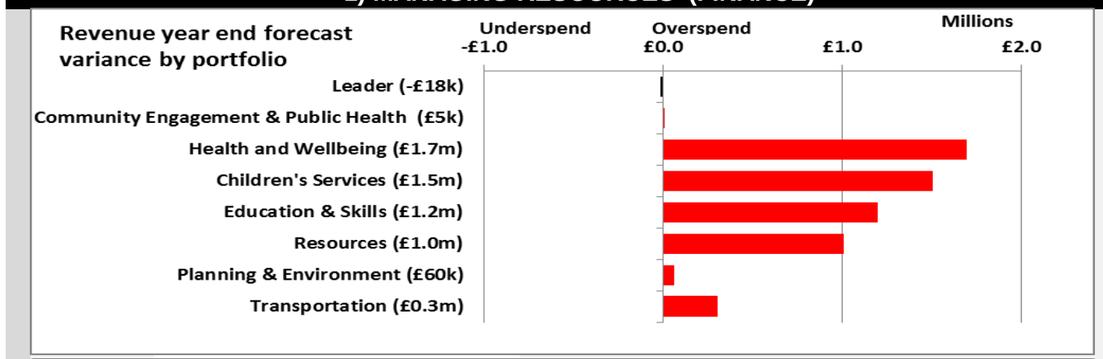
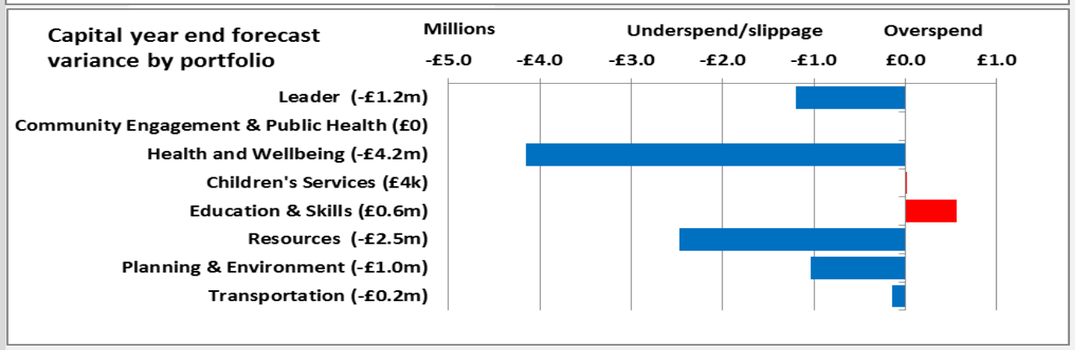
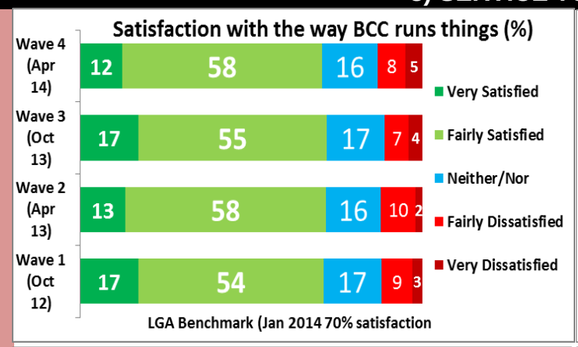
CORPORATE BALANCED SCORECARD QUARTER 2 (Jul-Sep) 2015/16 Appendix A

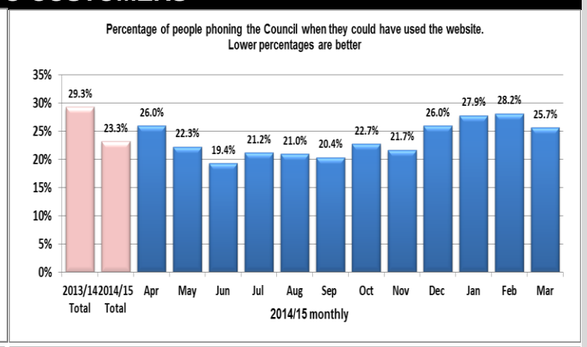
1) MANAGING RESOURCES (FINANCE)

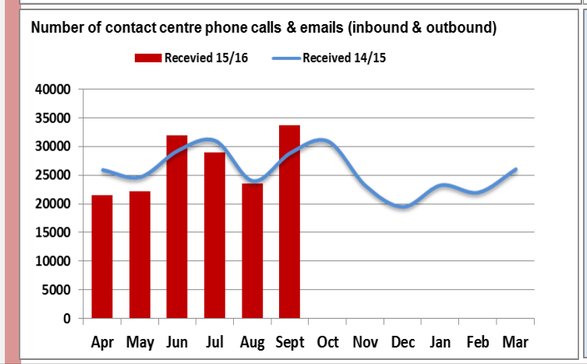


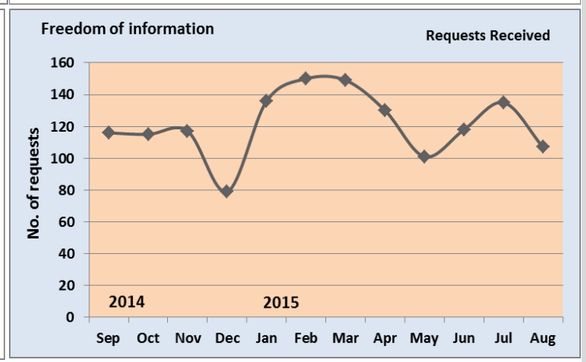


3) SERVICE TO CUSTOMERS



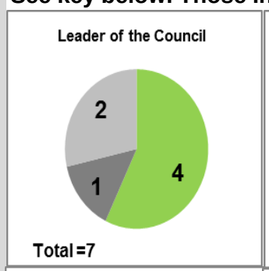


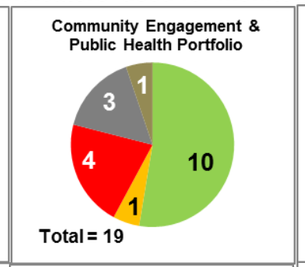


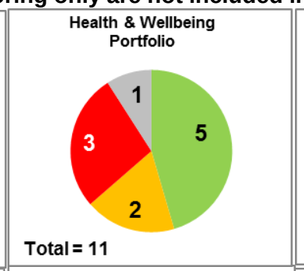


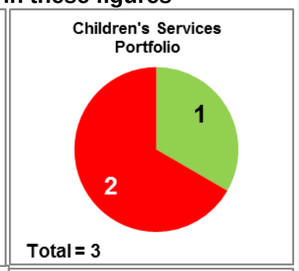
2) BUSINESS IMPROVEMENT (PERFORMANCE)

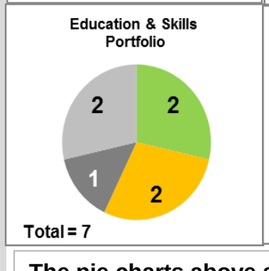
Pie charts show the latest 2015/16 performance for the non financial performance indicators
See key below. Those Indicators used for monitoring only are not included in these figures

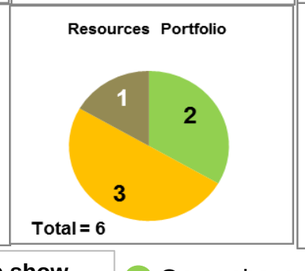


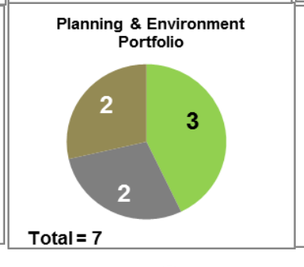


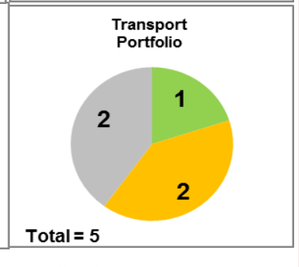




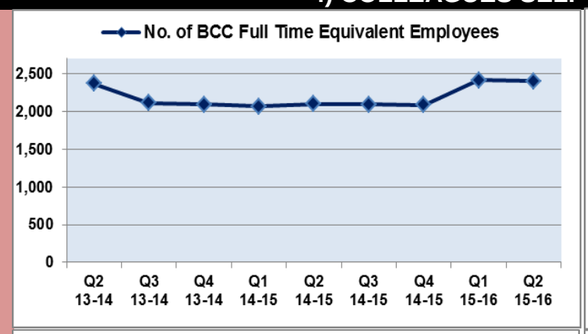
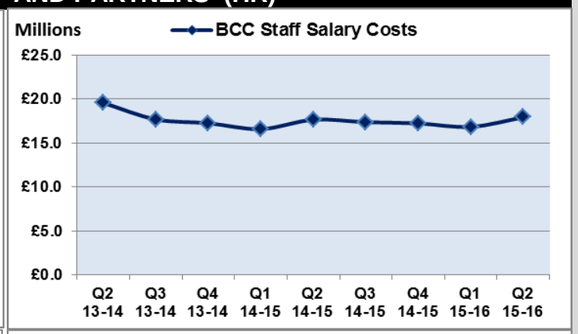
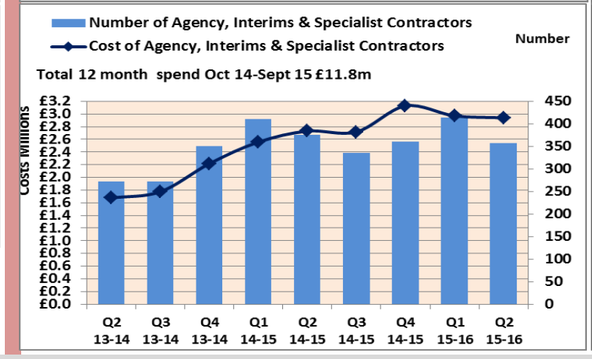
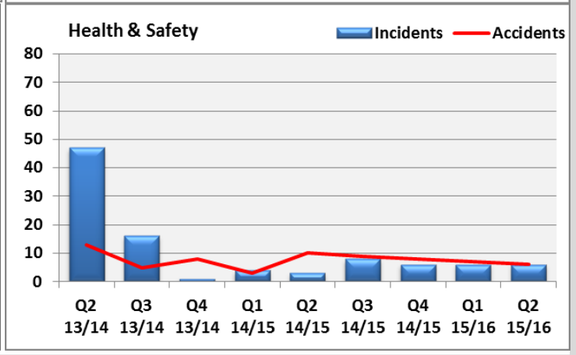








The pie charts above show the number of performance indicators that are:-

- On or above target
- Within 5% of target
- Below target
- Data not available
- No target set
- Annual - data not due

4) COLLEAGUES SELF AND PARTNERS (HR)